Module Handbook

Module Name :	Communication-Information-Education
Module Level :	Bachelor
Abbreviation, if applicable :	SOK401
Sub-heading, if applicable :	50K401
Courses included in the	
module, if applicable : Semester / term :	2 / Fourth year
Module coordinator(s):	2 / Fourth year
	Dr. Wahyu Utami, MS., Apt
Lecturer(s):	Dr. Wahyu Utami, MS., Apt
	Anila Impian Sukorini, SSi., Apt.
Language	Dr. Umi Athijah, MS, Apt
Language : Classification within the	Bahasa Indonesia
	Compulsory Course / Elective Studies
curriculum:	100 minutes lectures 12 lecture elected
Teaching format / class hours	100 minutes lectures, 13 lecture classes/semester
per week during the semester : Workload	Total 22 hours a compator
	Total 22 hours a semester 2
Cedit Points :	2
Requirements:	V ₁ ,l. l
Learning goals/competencies:	Knowledge
	To understand the role of pharmacist in
	communication, information, and education as
	part of pharmaceutical care.
	Skills
	Honesty, discipline, teamwork, public speaking.
	Competence
	 To be able to give some information and do
	communication about medicines other
	pharmaceutical sector to the patients, society,
	and fellow healthcare professional in
	objectively, scientific, and responsibly.
Content:	The topic of lectures which is discussed include
	Professional Communication Skills; Application of
	Communication in Practice of Pharmaceutical Care
	(History taking, Patient Counselling, Patient Education,
	dan <i>Public Relation</i>), Validation of Communication
	Pharmacists with Patients; Drug Counseling with
	Prescription and without Prescription (Responding to
	Symptoms); Ethics in Communicating with the Patients
Ctra dra/arra na and	in Practice of Pharmaceutical Care.
Study/exam achievements:	Student are considered to be competent and pass if at
	least get 45% of maximum mark of the exams based
	learning and based on assessment tasks and
	presentations.
	Final score is calculated as follow:
	45% Exam I + 45% Exam II + Tasks 5% + Presentations
	5% Exam I + 45% Exam II + 1 asks 5% + Presentations 5%
	370

	Final index is defined as follow:
	A : ≥ 75
	AB: 70 – 74,9
	B: 65 – 69,9
	BC: 60 – 64,9
	C: 55 – 59,9
	D: 40 – 54,9
	E: <40
Forms of Media:	OHP, Power Point, LCD Projector.
Literature :	1. Symptoms in The Pharmacy, A Guide to The
	Management of Common Illness, 2002,
	Blenkinshopp A., and Paxton P.,4 th Edition,
	Blackwell Science Ltd. London.
	2. Pharmaceutical Practice, 1990, Collett D.M. and
	AultonM.E., Churchill Livingstone Medical Division
	of Longman Group Ltd.UK.
	3. Improving Treatment Compliance,1999, Daley, D.C.
	and Allan Zuckoff J., Hazelden, Center City,
	Minnesota, USA.
	4. Communication Skills in Pharmacy Practice, A
	Practical Guide for Students and Practitioners, 2007,
	Tindall W.N., Beardsley R.S., Carole K.L.3 rd
	Edition, , William & Wilkins, USA.
	5. Pharmacist Talking with Patients. A Guide to Patient
	Counseling, 2007, Rantucci M.J.William & Wilkins,
	USA.
	6. Remington: The Pharmaceutical Practice and
	Science of Pharmacy, 1995, Gennaro A.R., 19 th
	Edition, Mack Publishing Company, USA.
Notes	The course is be presented by learning methods that are
	communicative, simulations, and case discussions.