

Module Handbook

Module Name :	Communication-Information-Education
Module Level :	Bachelor
Abbreviation, if applicable :	SOK401
Sub-heading, if applicable :	
Courses included in the module, if applicable :	
Semester / term :	2 / Fourth year
Module coordinator(s) :	Dr. Wahyu Utami, MS., Apt
Lecturer(s) :	Dr. Wahyu Utami, MS., Apt
	Anila Impian Sukorini, SSi., Apt.
	Dr. Umi Athijah, MS, Apt
Language :	Bahasa Indonesia
Classification within the curriculum :	Compulsory Course / Elective Studies
Teaching format / class hours per week during the semester :	100 minutes lectures, 13 lecture classes/semester
Workload	Total 22 hours a semester
Cedit Points :	2
Requirements :	
Learning goals/competencies :	<p>Knowledge</p> <ul style="list-style-type: none"> - To understand the role of pharmacist in communication, information, and education as part of pharmaceutical care. <p>Skills</p> <ul style="list-style-type: none"> - Honesty, discipline, teamwork, public speaking. <p>Competence</p> <ul style="list-style-type: none"> - To be able to give some information and do communication about medicines other pharmaceutical sector to the patients, society, and fellow healthcare professional in objectively, scientific, and responsibly.
Content :	The topic of lectures which is discussed include Professional Communication Skills ; Application of Communication in Practice of Pharmaceutical Care (<i>History taking, Patient Counselling, Patient Education, dan Public Relation</i>), Validation of Communication Pharmacists with Patients ; Drug Counseling with Prescription and without Prescription (<i>Responding to Symptoms</i>); Ethics in Communicating with the Patients in Practice of Pharmaceutical Care.
Study/exam achievements :	<p>Student are considered to be competent and pass if at least get 45% of maximum mark of the exams based learning and based on assessment tasks and presentations.</p> <p>Final score (NA) is calculated as follow : 45% Exam I + 45% Exam II + Tasks 5% + Presentations 5%</p>

	<p>Final index is defined as follow :</p> <p>A : 100 > NA > 75</p> <p>AB : 75 > NA > 70</p> <p>B : 70 > NA > 65</p> <p>BC : 65 > NA > 60</p> <p>C : 60 > NA > 55</p> <p>D : 55 > NA > 50</p> <p>E : 50 < NA</p>
Forms of Media :	OHP, Power Point, LCD Projector.
Literature :	<ol style="list-style-type: none"> 1. Symptoms in The Pharmacy, A Guide to The Management of Common Illness, 2002, Blenkinshopp A., and Paxton P.,4th Edition, Blackwell Science Ltd. London. 2. Pharmaceutical Practice, 1990, Collett D.M. and AultonM.E., Churchill Livingstone Medical Division of Longman Group Ltd.UK. 3. Improving Treatment Compliance,1999, Daley, D.C. and Allan Zuckoff J., Hazelden, Center City, Minnesota, USA. 4. Communication Skills in Pharmacy Practice, A Practical Guide for Students and Practitioners, 2007, Tindall W.N., Beardsley R.S., Carole K.L.3rd Edition, , William & Wilkins, USA. 5. Pharmacist Talking with Patients. A Guide to Patient Counseling,2007, Rantucci M.J.William & Wilkins, USA. 6. Remington : The Pharmaceutical Practice and Science of Pharmacy, 1995, Gennaro A.R., 19th Edition, Mack Publishing Company, USA.
Notes	The course is be presented by learning methods that are communicative, simulations, and case discussions.